

Dear Customer

Information about the temporary change in opening hours of the Consular Section services

The Embassy of Japan in Finland resumes the Consular Section services in the afternoon as well on and after July 1 (Wednesday) as follows. Thank you for your understanding and cooperation.

1 Change in the opening hours of Consular Section services

【Current hours】 09:00-12:00 (AM only)

【New opening hours】 09:00-12:00, 13:30-16:00 (July 1 to August 31)

09:30-12:00, 13:30-16:30 (September 1 onward)

2 Appointment requested for various applications

To prevent many customers from lining up in the waiting room as countermeasures against possible infection, we would like you to reach us at the following contact information by phone or e-mail in advance. We will get back to you to explain the necessary procedures for your requested services and the designated appointment date. If your requested services can be handled by mail, we will advise you of the necessary documents, etc.

(Contact information) Phone number: +358(0)9-686-0200

E-mail: consular@hk.mofa.go.jp

3 Standard processing time

Below are the processing times required for the time being for us to receive the application of your requested services and to issue them. We apologize for any inconvenience this may cause to you and thank you for your understanding and cooperation. Please note that the day of the application is not included in the processing time.

【Passport】

(Processing time) 10 working days

(Example: applying on Monday → issued on Monday after next)

【Other certifications】

(Processing time) 5 working days

(Example: applying on Monday → issued on next Monday)

4 Points to note

(1) As the information herein is subject to change depending on the future situation, we would like you to keep you updated by checking our web site.

(2) Please refrain from visiting us if you are in bad health condition and visit us after you get better. Please bear in mind that we may request you to measure your temperature at the entrance and if it is high enough to exceed 37.5 degrees centigrade, you may not be allowed to enter our Embassy. Thank you for your understanding and cooperation.